



2020

Online Resources and Accessibility

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Online Resources and Accessibility (2020)

Screenshots of Whittier College's *Remote Learning* Page (2020):

REMOTE LEARNING

Home / Whittier College Moving Forward / **Remote Learning**

Moodle

Quickstart Guide for Students

Video Tutorial: **How to access Moodle**

Video Tutorial: **How to submit an assignment**

Zoom Tutorials

Zoom Part 1

Zoom Part 2

WHITTIER MOVING FORWARD

Updates

Academics

Frequently Asked Questions

CARES Act Student Emergency Relief Grants

Student Code of Conduct

Resources

Remote Learning

Webinar Calendar

Campus Contacts

Give

Webinar Calendar

Campus Contacts

VISIT APPLY REQUEST INFO

Zoom Part 1

Zoom Part 2

Zoom can be used for hosting synchronous class sessions, in which everyone logs in to a web conferencing system at a pre-scheduled time. Zoom can be used to host online class sessions, to create pre-recorded lectures and for virtual office hours. Zoom can be used on laptops, desktops, tablets, smartphones, and desk phones giving students many ways to access the class session.

Get started: sign-up for a free basic Zoom account at: **Zoom.us**

Zoom tutorials on getting started are below. You can also register for live Q&A sessions on using Zoom here: **All About Zoom**.

For more information on using Zoom, please contact Sonia Chaidez at ext. 4235 or by email: **schaidez@whittier.edu**.

See also: Zoom support during the COVID-19 pandemic

Tips for keeping Zoom hackers out: Zoom Crashers Out!

VISIT APPLY REQUEST INFO

Give

Communication and Provision of Online Resources Through Email:

Email 1 (2020):

The email below was sent to students at Whittier College with information on upcoming Zoom meetings where students could get more information about the incoming module system in the Summer of 2020. Examining the text of the email, there are specific times, meeting numbers and links listed under two different tutorial sessions, B and C. The dates of each session are five days apart, from this it is inferred that Whittier College staff understood and took into consideration the potential schedules of their students during the summer. Providing multiple meeting dates

may have maximised accessibility to those students who needed to get questions answered that could not communicate effectively through other methods of communication. This email demonstrates the College's commitment to aiding students in transitioning to online learning in providing resources.

- Email Sent Date: 07.17.20
- Email concerning tutorials for the Module schedule, sent out to the student body.

“If you have questions about the new schedule please attend one of these Zoom meetings:

Module Schedule Tutorial B

July 17, 2020, 8 p.m. PST

Link

Meeting ID: (ID Number Redacted)

Password: (Password Redacted)

Module Schedule Tutorial C

July 22, 2020, 1 p.m. PST

Link

Meeting ID: (ID Number Redacted)

Password: (Password Redacted)

For more info contact (Email Address Redacted).”

Email 2 (2020):

The email sent below was sent as instructions to students who needed to make schedule changes as Whittier College transitioned into the Module System in July 2020. As Whittier transitioned to the module system and distance learning, from the fact that this email was sent out it is inferred that dealing with student confusion was a necessity during this transition. Notice the “Links to Useful Resources” Section below the information concerning an upcoming Zoom tutorial. These links appear to lead to useful information that students need to know when it concerns the online transition and module system. From this email it is inferred that these resources specifically would aid students in smoothing out the transition. That the email requires student participation and resources also hints at another point. Although Whittier College was committed to providing resources and smoothing out the online transition, this email suggests that the staff responsible for schedule changes were unable to complete their tasks without student participation. providing these resources facilitated both student accessibility to information and invited the students to shape their schedules to their needs. This email embodies the online transition through inviting student participation and providing resources to accomplish needed tasks.

-Email Sent Date: 07.21.20

-Email concerns making changes to online schedules during the transition to the module system: specifically what students need to do.

“ If you still need to make changes to your schedule:

See the student user guide and make sure you check available seats when selecting courses.

1. Please use the Schedule Change Form to make changes.
2. If you need help sorting out your schedule email restart2020@whittier.edu:

- Briefly explain your situation
- Include your name, student number, and major

Module Schedule Zoom Tutorial

Wednesday, July 22 at 1 p.m. (PT)

Link

Meeting ID: (Redacted ID Number)

Password: (Redacted Password0)

Members of the Planning Group will address what the modules are, why the College switched, how to read your class schedules and make changes, and answer your questions.

(open to all students)

Links to Useful Resources

- Whittier Moving Forward page
- Student user guide
- Video Tutorial on the Module System
- Schedule Change Form
- Create a Pair (seniors only)
- Email for help with class scheduling & academic questions: (Email Address Redacted)
Email for questions other than academics:”